



Money Back Guarantee

We are committed to providing the best experience to our customers. Purchase any Poise® product (excluding One by Poise and Poise Impressa) and if you are not completely satisfied, we'll give you your money back.

Here's how to get your money back:

Step 1: Complete by hand and in full this Money Back Guarantee Form

Step 2: Enclose all the following in an envelope:

- a. The original completed Money Back Guarantee Form.
- b. An unmodified store register receipt with your Poise® product (excluding One by Poise and Poise Impressa) purchased between 1/1/25 – 12/31/25. ***Please circle product purchased and date on store receipt.***
- c. The original UPC Code from the package.

Step 3: Mail (postmark) all items listed above within 30 days of your purchase date with the proper postage to:

Poise® Money Back Guarantee
PO Box 3027 RPO 14th
Markham, ON L3S 4T1

Subject to full Terms & Conditions below.

PLEASE PRINT CLEARLY:

Name _____

Address _____

(No mailing to PO Boxes)

City _____ Province _____ Postal Code _____

Phone _____ Email _____

POISE® Product Purchased: _____ Length _____ Count _____

Price Paid _____ Date _____

Store _____ City _____ State _____

Reason for Request _____

The Poise® team closely monitors consumer comments and concerns about these products. As a result, a member of our team may reach out to you for additional information about your experience with this product.

Signature _____

ONLINE ACCESS REQUIRED. LIMIT ONE REIMBURSEMENT PER PERSON/ PER HOUSEHOLD/PER EMAIL ADDRESS. LIMIT ONE PRODUCT PER REIMBURSEMENT. Only original mail-in Money Back Guarantee Form, unmodified store receipt and original UPC (UPC Code must match offer packaging) will be accepted; no photocopies are allowed. **Offer only valid for Poise® products excluding One by Poise and Poise Impressa.** Purchase must be made in Canada. Purchaser must be 19 years of age or older and must have an official Canadian postal address. No responsibility is assumed for lost, late or misdirected mail or illegible and incomplete requests, or torn, separated or non-delivered mail or undelivered submissions. Fraud detection devices and validation processes may be used to determine eligibility. Any suspicious submissions, as determined by sponsor, are void. Use of multiple addresses or P.O. boxes to obtain additional refunds is fraud and may result in disqualification and prosecution. No mailing to PO Boxes. Ineligible or incomplete requests will not be honored or returned. Purchase of eligible Poise® Products must be made between 1/1/25 and 12/31/25. ***Please circle product purchased and date on store receipt. All requests for reimbursement must be postmarked within 30 days of purchase and must be received no later than 2/28/26.*** Offer good while supplies last. Offer valid only in Canada. Void where prohibited, taxed, or restricted by law. No groups, clubs or organisations may participate in this offer or reproduce or distribute this form or any portion thereof to its members. Reimbursement not payable at retail location. Does not include sales tax or shipping charges. May not be used in conjunction with other offers. We will not honour incomplete submissions. Allow at least 8-10 weeks for delivery of reimbursement check. Reimbursement cheques void if not used within 90 days of issuance and cannot be reissued. To check on status email: promotions@catalystnow.com